

WINNIE MADIKIZELA-MANDELA LOCAL MUNICIPALITY



PERFORMANCE AGREEMENT: 2025/2026

Entered into by and between

Winnie Madikizela-Mandela Local Municipality

("the Employer ")

Represented by the Municipal Manager: Mr. L. Mahlaka

Duly authorized by the Council

AND

Ms. N MAFUMBATHA

["the Employee"]

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ACRONYMS

SDBIP	-	Service Delivery and Budget Implementation Plan
BEE	-	Black Economic Empowerment
MM	-	Municipal Manager
EXCO	-	Executive Committee
SM	-	Senior Manager
HoD	-	Head of Department
IDP	-	Integrated Development Plan
LED	-	Local Economic Development
MFMA	-	Municipal Finance Management Act, No. 56 of 2003
KPA	-	Key Performance Area
KPI	-	Key Performance Indicators
CCR	-	Core Competency Requirements
RSA	-	Republic of South Africa
SCM	-	Supply Chain Management
NEDLAC	-	National Economic Development and Labour Council
PDP	-	Personal Development Plan
PA	-	Performance Agreement
PP	-	Performance Plan
OPMS	-	Organizational Performance Management System

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DEFINITIONS

Ruling Language - Refers to the language parties to the contract choose to use as a medium for formal communication between themselves.

Financial Year- Refers to the 12 months period which the organization determines as its budget year.

GENERAL PROVISIONS

1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Senior Manager: Development Planning in terms of section 57(1) (a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act").
- 1.2 Section 57(1) (b) of the Municipal Systems Act, read with the contract of employment concluded between the parties, requires the parties to conclude an annual performance agreement. That the parties hereby agree to have the contract developed in terms of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Senior Manager: Development Planning reporting to the Municipal Manager representing the municipality, to a set of actions that will secure local government policy goals.

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- 1.4 The performance contract is between **Nobahle Mafumbatha**, the Senior Manager: Development Planning, and **Luvuyo Mahlaka**, the Municipal Manager. It is for the 2025/26 financial year only. The expected performance reflected in the contract is based on the Integrated Development Plan 2025/26, and the 2025/26 Service Delivery and Budget Implementation Plan. The two afore-mentioned documents have been adopted as the working documents of Winnie Madikizela-Mandela Local Municipality and therefore, shall be the basis of performance assessment.

2. **STRATEGIC OBJECTIVE**

The Senior Manager: Development Planning has the overall responsibility of ensuring that she shall be, subject to the policy directions of the Municipality, responsible and accountable for administratively being in charge of the Development Planning department, performing such as local economic development, town planning and land use, and any other functions as may be delegated to her by the Municipal Manager.

In addition to the above, she shall be responsible for ensuring that the municipality has and maintains -

- (i) Management of Development Planning department in accordance with applicable legislation and ensuring the development and the implementation of policies and plans; and
- (ii) Ensuring compliance with the reporting processes as required in different legislation and municipal policies.
- (iii) Ensuring proper town and regional planning is implemented in a scientific way, conform to standards and delivered with optimum quality.

3. **PERFORMANCE BONUS & ANNUAL SALARY ADJUSTMENT**

If the Senior Manager: Development Planning achieves outstanding performance, she shall qualify for the annual performance bonus in accordance with clause 6 of the contract of

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employment, as amended, entered into between the Municipal Manager and the Senior Manager on 01 June 2023, as well as the results of the performance evaluation agreed to in the contract. The acceptability of the level of her performance or otherwise shall be determined and declared by the performance evaluation team in accordance with the provision of the agreement, following the receipt of a report on the Senior Manager: Development Planning achievement or otherwise of the KPIs as reflected in clause 4 of the contract.

Annexure A as attached has listed Key Performance Areas (KPAs) and Core Competency Requirements (CCRs) that are worth 100 points in total. Each KPA and CCR consists of Key Performance Indicators that have different weightings; which weightings are then converted by the adopted rating calculator into the final weightings; which final weightings are to be assessed. The achievement of above 160 percent shall be regarded as 100% cash bonus warranting, above 130 percent to 160 percent, as average and warranting a proportional percentage of performance bonus, above 80 percent to 130 percent shall warrant some form of in-kind recognition, and below 50 percent, shall require the employer to effect remedial measures that may include an incapacity disciplinary enquiry.

A performance bonus for outstanding performance or an in-kind recognition of effective performance shall only be affected after,

- I. The Annual Report for the financial year under review has been tabled and adopted by the Municipal Council;
- II. An evaluation of performance in accordance with the provisions of regulation 23, and the contract; and
- III. Approval of such evaluation by the Municipal Council as a reward for outstanding performance or effective performance.

The increment for 2025/2026 shall be based on the provisions of the Local Government: Municipal Performance Regulations for Municipal Managers directly accountable to Municipal

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Managers, 2006. The employer shall grant an annual salary adjustment linked to a cost-of-living adjustment based on market indicators, which is not performance based.

4. EVALUATING PERFORMANCE

The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

The annual performance appraisal will involve:

- I. Assessment of the achievement of results as outlined in the performance plan;
- II. Assessing the extent to which the specified standards or KPIs have been met with due regard to ad-hoc tasks that had to be performed under the KPAs and CCRs.

The criteria upon which the performance of the employee shall be assessed consists of two components, both of which shall be contained in the performance plan: -

- I. The employee must be assessed against both components, with a weighting of 80:20 allocated to the KPAs and the CCRs respectively;
- II. Each area of assessment will be weighted and will contribute a specific part to the total score.

A five-point rating scale to be used for both KPAs and CCRs, is as depicted hereunder:

Level	Terminology	Description	Rating				
			1	2	3	4	5
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at the level. The key appraisal indicates that the employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and					

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		maintained the in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

The performance bonus payment shall be categorized into two bands with multiple ranges per band.

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The first performance bonus (cash rewards) payment band ranges between 5% and 9% of the all-inclusive remuneration package, as follows:

- I. A score of above 130% to 136%, to qualify for a 5% bonus;
- II. A score of above 136% to 142%, to qualify for a 7% bonus;
- III. A score of above 142% to 149%, to qualify for a 9% bonus.

The second performance bonus (cash rewards) payment band ranges between 10% and 14% of the all-inclusive remuneration package, as follows:

- I. A score of 150% to 155%, to qualify for a 10% bonus;
- II. A score of above 155% to 160%, to qualify for a 13% bonus;
- III. A score of above 160%, to qualify for a 14% bonus.

A performance bonus may not be paid on a pro-rata basis as the bonus is paid annually after complying with the legal requirements captured in the contract and the applicable laws.

The performance achievement ranging from 80% to 130% shall be regarded as fully effective and therefore warranting the employer to acknowledge and or recognize the employee, whichever is necessary. The category of performance acknowledgement and recognition is a non-financial rewards system. It will apply as follows:

- i. A score of 80% to 100%, to receive a letter of acknowledgement and recognition issued by the Municipal Manager;
- ii. A score of above 100% to 120%, to receive a recognition certificate from the Mayor;
- iii. A score of above 120% to 130%, to receive an academic/skills development programme grant to a maximum of R20 000.00 only; there to be paid directly to a learning institution of choice. The selected programme must be linked to the personal development plan (Annexure B).

A level of performance achievement of below 50% shall warrant the employer to execute corrective measures that may include disciplinary measures due to incapacity.

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5. **DEVELOPMENTAL REQUIREMENTS**

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure "B".

6. **CONSEQUENCE OF SUBSTANDARD PERFORMANCE**

Where the employer, at any time during the Senior Manager: Development Planning' employment, is not satisfied with the Senior Manager's performance with respect to any matter dealt with in the Agreement, the employer will give notice to the Senior Manager: Development Planning to attend a monitoring and review meeting.

The Senior Manager will have the opportunity at the meeting to satisfy the Municipal Manager or the monitoring and evaluation team of the measures being taken to ensure that her performance becomes satisfactory and any program, including any dates, for implementing these measures.

7. **RULING LANGUAGE**

The contract is made out in the English language, which shall be the ruling language. All correspondence between the parties to the contract and all reports and documents pertaining to the contract shall be in English language.

8. **TERM OF CONTRACT**

The contract shall be deemed to have been entered into on the 1st of July 2025 and will expire on the 30th of June 2026. The parties will conclude a new performance agreement that replaces the Agreement by not later than 31st July 2025. The Agreement will terminate on the termination of the Senior Manager: Development Planning' contract of employment for any reason.

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9. LIMITATIONS OF THE CONTRACT

The contract is an agreement between the employer and the Senior Manager about the expected performance of the latter during the specified term. The contract is subject to the employment contract which the Senior Manager entered into on accepting her position and to South African legislation. In the case of any ambiguity, the employment contract shall prevail over the performance contract. Nothing contained in the Agreement in any way limits the right of the employer to terminate the Senior Manager's contract of employment with or without notice for any other breach by the Senior Manager of her obligations to the Municipality or for any other valid reason in law.

10. MONITORING AND EVALUATION

The monitoring and performance reviews for each quarter as determined in the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers 2006, shall be comprised of the Municipal Manager, and their brief will be to assess the performance of the Senior Manager: Development Planning line with the performance requirements as outlined in Annexure A of the contract. Despite the in-year reviews, the employer shall establish an assessment team to conduct an annual performance review; the team shall be composed as follows:

- I. Municipal Manager,
- II. Chairperson of the Audit Committee,
- III. A member of the Executive Committee, and
- IV. Municipal Manager from another municipality.

The Senior Manager: Corporate Services shall provide secretariat services to the assessment team referred to above.

11. DISPUTE RESOLUTION

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In case of disputes, which cannot be resolved through negotiations and mediation, the employee has a right to refer the case to the Mayor who must settle the case within thirty (30) days of receipt of a formal written dispute. The decision of the Mayor shall be deemed final and binding on both parties.

12. JURISDICTION

Regardless of the place of execution, performance or domicile of the parties, the contract and all modifications and amendments hereof shall be governed by and construed under and in accordance with the laws of the Republic of South Africa.

13. WHOLE AGREEMENT

The parties to the contract agree that the contract constitutes the whole agreement and arrangement for the performance of the Senior Manager: Development Planning with effect from 01 July 2026.

No agreement, varying, adding to, deleting from or canceling the contract, shall be effective unless reduced to writing and signed by both parties. The following annexures and appendices attached to the contract will have the same force and effect as if they were written in the section of the contract:

ANNEXURE A: PERFORMANCE PLAN

ANNEXURE B: PERSONAL DEVELOPMENT PLAN

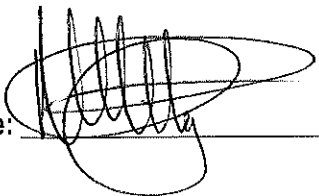
APPENDIX 1: COMMITMENT OF MANAGEMENT TEAM

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APPENDIX 2: OBLIGATIONS OF THE EMPLOYER

SIGNED at Mbizana on this 09 day of June 2025

SENIOR MANAGER: DEVELOPMENT PLANNING

Signature: 

Name Printed: Nobahle Mafumbatha

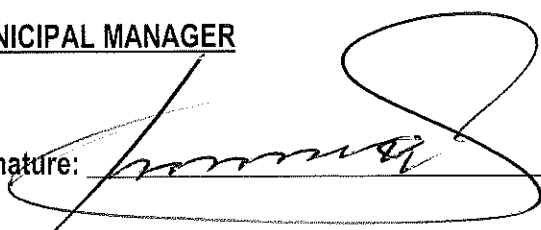
WITNESSES

1. Signature:  Name Printed: Zamabhengu Shange

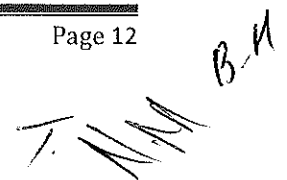
2. Signature:  Name Printed: Bonginkosi Hlangabezo

FOR AND ON BEHALF OF WINNIE MADIKIZELA-MANDELA LOCAL MUNICIPALITY

MUNICIPAL MANAGER

Signature: 

Name Printed: Luvuyo Mahlaka



WITNESSES

1. Signature: _____ Name Printed: Nwabisa Jokweni

2. Signature: _____ Name Printed: Babalwa Madikizela

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ANNEXURE "A"

PERFORMANCE PLAN

14. KEY PERFORMANCE AREAS (KPAS) FOR 2025/2026

14.1 BASIC SERVICE DELIVERY

OBJECTIVES	WEIGHTING	RATING CALCULATOR WEIGHTING %	KPI's	TARGETS			FINANCIAL IMPLICATIONS	MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY		
14.1.1 To construct and maintain roads and related storm water	10	12,5%	Number of kms constructed for Mtamvuna to Mabheleni via Ndayingana A/R	30 June 2026	Construction of 12.6km Mtamvuna to Mabheleni via Ndayingana Access Road.	Constructed 12.6km Mtamvuna to Mabheleni via Ndayingana Access Road by June 2026	R 4 491 389,40	Adjudication Report on award.

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14.1. Number of reviewed and adopted credible indigent register	10	12,5%	Number of reviewed and credible register	30 June 2026	Reviewal and adoption of indigent register	1 Reviewed and adopted credible indigent register by June 2026	R 1 000 008,00	Reports on use of Indigent Reports on Housing projects. Copy of a Council resolution adopting the Indigent register.
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14.2 LOCAL ECONOMIC DEVELOPMENT & SPATIAL PLANNING

OBJECTIVES	WEIGHTING	RATING CALCULATOR WEIGHTING %	KPI's	TARGETS				FINANCIAL IMPLICATIONS	MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY			
14.2.2 To ensure compliance with National Building Regulations by June 2027	10	12,5%	Number of Updated building plan register and inspections conducted	30 June 2026	Update building plan register on received applications and approve number of applications and conduct 12 routine inspection	Updated 1 building plan register on received applications with approved number of applications and 12 Routine Inspections by June 2026	R0		Updated Building Plan Register and 12 Routine Inspection Register

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14.2.3	To develop a credible valuation roll by June 2027	5	6,25%	Number of Supplementary Valuation Developed by Municipal Valuer	30 June 2026	Development of Supplementary Valuation Roll by Municipal Valuer	Development of Supplementary Valuation Roll by Municipal Valuer by June 2026	R 1 400 000,00	Final signed Supplementary Valuation Roll
14.2.4.	To capacitate and promote small wholesalers and retailers by June 2027	10	12,5%	Number of wholesalers and retailers capacitated and supported	30 June 2025	Capacitate and support wholesalers and retailers	50 Capacitated and Supported wholesalers and retailers by June 2026	R 800 004,00	Attendance registers, delivery note, distribution register, reports

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14.3 MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION

OBJECTIVES	WEIGHTING	RATING CALCULATOR WEIGHTING %	KPI's	TARGETS				FINANCIAL IMPLICATIONS	MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY			
14.3. To implement and sustain a functional and effective Performance Management System (PMS) by June 2027	5	6,25%	Number of Employees assessed during Mid and Annual Assessment period	30 June 2025	Conduct Mid and Annual-Year Assessment for Seventy-five (75) Employees below Senior Management	Conducted 2 Assessments mid-year and annual for Seventy-five (75) Employees below Senior Management by June 2026	R0		Consolidated assessment report of Development Planning and any assessment am tasked to conduct in Municipal Managers Office.

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14.4 MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

OBJECTIVES	WEIGHTING	RATING CALCULATOR WEIGHTING %	KPI's	TARGETS			FINANCIAL IMPLICATIONS	MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY		
14.4.1 To achieve a clean audit by June 2027	10	12,5%	Number of milestones taken to manage external audit and ensure audit readiness to achieve clean audit opinion	30 June 2026	Number of milestones taken to manage external audit and ensure audit readiness to achieve clean audit opinion	03 Milestones taken to manage the external audit and ensure audit readiness to achieve clean audit opinion as at 30 June 2026	R 5 996 639,952	RFI Register, COAF register, Audit Action Plan
14.4. To compile Annual Financial Statement	10	12,5%	Credible Annual and Interim Financial Statements submitted	30 June 2026	Development and approval of processes	Credible and fully compliant Annual and	R 0	Interim Financial statements, annual

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OBJECTIVES	WEIGH TING	RATING CALCUL ATOR WEIGHTI NG %	KPI's	TARGETS				FINANCIAL IMPLICATIO NS	MEANS OF VERIFICATI ON
				TIME	QUALITY	QUANTIT Y			
ts that comply with all requirem ents by June 2027					and procedures for compilatio n of Compliant annual financial statements	Interim Financial Statement s submitted by 30 June 2026			financial statements

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14.5 GOOD GOVERNANCE AND PUBLIC PARTICIPATION

OBJECTIVES	WEIGHTING	RATING CALCULATOR WEIGHTING %	KPI's	TARGETS			FINANCIAL IMPLICATIONS	MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY		
14.5.1 To improve Risk Management to an acceptable level by June 2027	5	6,5%	Number of Risk management report developed	30 June 2026	Completion of Risk Management Report	1 Risk Assessment Workshop conducted and 4 Risk management report compiled by 30 June 2026	R 233 1012	Quarterly Risk Management Reports.
14.5.2 To ensure development of credible (accredited by MEC, NT) IDP reviews- aligned with PMS &	5	6,25%	Number of IDP adopted by Council	30 June 2026	Development of an IDP and annual reviews adopted by the Council	1 Final IDP for 2026/27 adopted by Council by 30 June 2026	R1432668	Council resolution on adoption of IDP Process Plan for 2026/27 review. Mayoral

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15.CORE COMPETENCIES REQUIREMENTS (CCRs)

SELECTED CORE COMPETENCIES REQUIREMENTS

- 1) Financial Management (Objective 15.1)
- 2) People Management and Empowerment (Objective 15.2)
- 3) Client Orientation and Customer Focus (Objective 15.3)
- 4) Change Management (Objective 15.4)
- 5) Supply Chain Management (Objective 15.4)

OBJECTIVES	WEIGHTING	RATING CALCULATED OR WEIGHTING %	KPI's	TARGETS			MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY	
15.1 To provide financial management knowledge within the department and Sectors of Economy at	5	25	Number of budget meetings facilitated with BTO	30 June 2026	Facilitation of Budget meetings	2 Budget meetings Conducted	attendance registers

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OBJECTIVES	WEIGHTING	RATING CALCULATION OR WEIGHTING %	KPI's	TARGETS			MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY	
WMMLM by June 2027							
15.2 To ensure Sustainable Provision of wellness services to all employees by June 2027	5	25%	Number of Employee Wellness campaigns conducted,	30 June 2026	Conducting Employee Wellness campaigns	2 Employee wellness campaigns conducted by 30 June 2026	Attendance Register, Report ,Concept Document
15.3 To minimize customer care related complaints and create a customer friendly environment by June 2027	5	25%	Number of Customer care programmes conducted.	30 June 2026	Implementation of Customer care policy	8 Customer Care Programmes conducted by 30 June 2026.	Concept document and attendance register
15.4. To ensure compliance with laws and regulations and ensure a culture	2	10%	Number of Quarterly performance reports tabled to council and its structures for consideration	30 June 2026	Quarterly performance reports	4 Quarterly Performance Reported	Reports, resolution extract

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OBJECTIVES	WEIGHTING	RATING CALCULATED OR WEIGHTING %	KPI's	TARGETS			MEANS OF VERIFICATION
				TIME	QUALITY	QUANTITY	
of accountability , performance excellence & monitoring by June 2027					tabled to council and its structures for consideration	tabled to Council and Council Structures by 30 June 2026	
15.5 To have fully capacitated on Supply Chain Management June 2027	3	15%	Number of trainings conducted on SCM Bid process	30 June 2026	Training of Bid committee members on SCM Bid processes	1 Training of Bid committee members on SCM Bid processes conducted by 30 June 2026	Signed Concept Document, Attendance Register
Total		20					

NB: All performance requirements have a deadline of 30 June 2026 unless stated otherwise in the requirements

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ANNEXURE "B"

PERSONAL DEVELOPMENT PLAN

NAME: Nobahle Mafumbatha

JOB TITLE: Senior Manager: Development Planning

EMPLOYER: Winnie Madikizela-Mandela Local Municipality


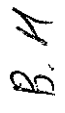

FINANCIAL YEAR: 2025/26

Competency area to be addressed	Proposed actions	Responsibility	Time-frame	Expected outcome
1. Strategic leadership and management.	Receive the appropriate knowledge and training and thereafter be assessed by an Assessor accredited by the Local Government Sector Education Training Authority (LGSETA) in	Senior Corporate and Manager Manager: Services Municipal	By 30/06/2026	Achieving the minimum competency requirements, as prescribed in the Municipal Regulations on Minimum Competency

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	terms of the SAQA guidelines and NQF registered unit standards and criteria. Leadership course in Local Government.			Levels, issued in terms of the MFMA, No. 56 of 2003.
2. Strategic financial management.	Receive the appropriate knowledge and training and thereafter be assessed by an Assessor accredited by the Local Government Sector Education Training Authority (LGSETA) in terms of the SAQA guidelines and NQF registered unit standards and criteria. Financial Management	Senior Corporate and Manager	Manager: Services Municipal	Achieving the minimum competency requirements, as prescribed in the Municipal Regulations on Minimum Competency Levels, issued in terms of the MFMA, No. 56 of 2003.

APPENDIX 1

Commitment of Management Team reporting directly to the Senior Manager

We, B. Hlangabezo (Manager: LED) and Z. Shange (Manager Planning & Land Use) hereby make the commitment to support the Senior Manager, N Mafumbatha, to achieve targets as set in the performance contract between her and the employer. As support managers, we understand that her targets are impossible to achieve without our full support and co-operation. We, therefore, accept both our individual and collective responsibilities towards the attainment of the set targets.

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APPENDIX 2

1. OBLIGATIONS OF THE EMPLOYER (KEY ASSUMPTIONS)

1.1 Office Accommodation

During the full period of the performance agreement the employer shall provide adequate office accommodation for the Senior Manager. The occupational cost including the attendant ground rent obligations will be borne by the Employer.

1.2 Personnel

The employer shall be required to hire managers reporting directly to the Senior Manager: Development Planning.

1.3 Facilities and Equipment

1.3.1 During the full period of the performance contract, the employer shall avail to the Senior Manager all existing facilities and equipment which she will need in executing her duties.

1.4 Other provisions

1.4.1 Approvals

The Employer shall make a decision/comment on items submitted for approval/comment within two (2) week of receipt of the items.

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1.4.2 Tasks to the Employer

The employer undertakes to execute all crucial activities that fall under her responsibility as required by the contract order not to derail the continuity of department operations. If there is failure on the employer's part and the Senior Manager feels that the attainment of targets of the contract is at stake, the two parties will meet and agree on the way forward.

1.4.3 Substitution of the Senior Manager

The employer reserves the right to take appropriate action to replace the Senior Manager: Development Planning as per employment contract of the Senior Manager.

2 OBLIGATIONS OF THE SENIOR MANAGER

2.1 Conditions of service

- 2.1.1 The Senior Manager shall be the head of the Development Planning Department, subject to the conditions of service as stipulated by the employer. The conditions of service of the Senior Manager shall include but not be restricted to:
- 2.1.2 Setting of specific targets for managers reporting to her.
- 2.1.3 Advise Municipal Manager on all matters including progress made in the implementation of the SDBIP.
- 2.1.4 Setting and monitoring of performance indicators for the Department and execute corrective measures as and when necessary.
- 2.1.5 Ensuring that the departmental assets are in a good working condition.

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- 2.1.6 Provision of high-quality service within the department in a cost-effective manner within agreed time frames.
- 2.1.7 Completing and submitting performance reports for the Department, to the Municipal Manager on a quarterly basis for information purposes.
- 2.1.8 Assessing performance reports for departmental staff where necessary.
- 2.1.9 Preparation of the departmental annual budget and once approved, adhering to it.
- 2.1.10 Implementing strategies to improve the morale of staff.
- 2.1.11 Attending meetings and other occasions on behalf of the department and the municipality.
- 2.1.12 The Senior Manager shall ensure that her staff has access to and is well informed about the disciplinary procedure of the municipality.
- 2.1.13 Making recommendations to the Municipal Manager to hire staff in the Department as the need arises.
- 2.1.14 Determining the optimum staff level necessary for the accomplishment of targets and advising the employer on reduction or increase of staff in the department. Staff restructuring or reduction will utilize the existing municipal 'staff pool' as will be mutually agreed between the employer and the *Senior Manager* in fulfillment of the current staff reduction policy. If such staff is to be laid off due to the staff reduction policy, the cost of severance and other terminal benefits shall be borne by the employer as required by the Labour Laws of RSA.
- 2.1.15 Carrying out all the necessary departmental staff training as shall be mutually agreed with the employer.

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2.2 Standard of Service

2.2.1 The Senior Manager shall exercise all her skills, reasonable care, responsibility and diligence in discharge of her duties under the contract. The Senior Manager Officer shall do so with sound professional conduct in accordance with generally accepted standards.

2.2.2 Nothing in the Agreement diminishes the obligations, duties or accountabilities of the Senior Manager in terms of her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

2.3 Supervision of Personnel in the Municipality

The Senior Manager undertakes to supervise personnel in her department. If she is dissatisfied with performance of any staff, provisions of the relevant internal policy and legislative framework of RSA shall apply.

2.4 Targets and Milestones

2.4.1 The Senior Manager shall do all in her power to achieve the targets and milestones indicated in the municipal IDP and Performance Management System.

2.4.2 The Senior Manager undertakes to achieve the parent targets, which shall be directly related to the expected improvement in the level of services and therefore

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improvement in the quality of life within the municipality. The parent targets are those defined as performance requirements in Section 14 of the contract.

2.5 Reporting

2.5.1 The Senior Manager shall submit detailed quarterly reports on the operations of the Department to the employer. The reports shall include details of achievement of targets and milestones for that quarter for information purposes. The quarterly report should reach the employer within one month after the quarter in question has lapsed.

2.5.2 The Senior Manager also undertakes to submit any other report/s as required by the employer.

2.6 Expenditure

The Senior Manager shall be responsible for the implementation of the approved operational and capital budget of the Development Planning Department.

2.7 Maintenance of Assets (fixed and movable) in the Municipality

The Senior Manager shall assist the Municipal Manager in the maintenance of assets in the department with the Municipal Manager having no authority to enter into service contracts with service providers to carry out such maintenance.

2.8 Purchases

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2.8.1 The Senior Manager undertakes to utilize the most recently approved Municipal Supply Chain Management Policy (SCM) to handle all procurement within the municipality, according to the provisions of the contract. No procurement shall be allowed to proceed outside of the approved SCM policy.

2.9 Financial Procedures

2.9.1 Financial year shall commence on the 1st of July and end on the 30th of June each year; such period defined as the financial year shall be used for purposes of budgets, expenditures, cash flows and other operational requirements.

2.9.2 The employer reserves the right to ensure that finances are operated in accordance with the government's financial regulations and can utilize the services of an Auditor in the regard.

2.9.3 The Senior Manager must ensure strict adherence of all approved municipal financial policies, including issues of cost effectiveness, cost efficiency and over expenditure.

2.10 Budget

2.10.1 During the budget process the Senior Manager shall make the necessary submissions to the Budget Office, reflecting the projected financial needs of her department for the following financial year.

N.M. B.H. T.

2.10.2 The approval of the departmental budget shall constitute the authority to the Senior Manager to incur expenditure accordingly and in line with the performance targets indicated in the performance contract.

2.11 Liability

The Senior Manager shall be responsible towards the municipality for the performance of services in accordance with the provisions of the contract, subjects the following limitation:

2.11.1 The Senior Manager shall not be liable for any damage or injury caused by or arising out of the act, neglect, default or omission, of any personnel in her department in the course of duty or anybody subcontracted by the municipality.

3. **OTHER PROVISIONS**

3.1 Unforeseen conditions

There may be some unforeseen conditions necessary for the success of the performance contract. If either party discovers such circumstances, during the course of operation of the performance contract, the matter shall be brought to the attention of the other, in writing. A meeting, whose timing shall be mutually agreed upon, shall then be convened to discuss the outstanding issues. The minutes of such a meeting shall form an addendum to the contract.

NAM B.H.T.