WINNIE MADIKIZELA-MANDELA LOCAL MUNICIPALITY



PERFORMANCE AGREEMENT: 2024/2025

Entered into by and between

Winnie Madikizela-Mandela Local Municipality

("the Employer")

Represented by the Municipal Manager: Mr. L. Mahlaka

Duly authorized by the Council

AND

Ms. N MAFUMBATHA

["the Employee"]

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<u>ACRONYMS</u>

Service Delivery and Budget Implementation Plan SDBIP

Black Economic Empowerment BEE

Municipal Manager MM

Executive Committee EXCO

SM Senior Manager

Head of Department HoD

Integrated Development Plan IDP

Local Economic Development LED

MFMA Municipal Finance Management Act, No. 56 of 2003

Key Performance Area KPA

KPI Key Performance Indicators

Core Competency Requirements CCR

RSA Republic of South Africa

SCM Supply Chain Management

NEDLAC National Economic Development and Labour Council

Personal Development Plan PDP

Performance Agreement PA

PP Performance Plan

N. Mafumbatha 2024/25 Performance Agreement

OPMS Organizational Performance Management System

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DEFINITIONS

Ruling Language -Refers to the language parties to the contract choose to use as a medium for formal communication between themselves.

Refers to the 12 months period which the organization determines as its Financial Yearbudget year.

GENERAL PROVISIONS

1. INTRODUCTION

- The Employer has entered into a contract of employment with the Senior Manager: 1.1 Development Planning in terms of section 57(1) (a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act").
- Section 57(1) (b) of the Municipal Systems Act, read with the contract of employment 1.2 concluded between the parties, requires the parties to conclude an annual performance agreement. That the parties hereby agree to have the contract developed in terms of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers.
- The parties wish to ensure that they are clear about the goals to be achieved, and secure the 1.3 commitment of the Senior Manager: Development Planning reporting to the Municipal

N. Mafumbatha 2024/25 Performance Agreement

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Manager representing the municipality, to a set of actions that will secure local government policy goals.

The performance contract is between Nobahle Mafumbatha, the Senior Manager: 1.4 Development Planning, and Luvuyo Mahlaka, the Municipal Manager. It is for the 2024/2025 financial year only. The expected performance reflected in the contract is based on the Integrated Development Plan 2024/25, and the 2024/2025 Service Delivery and Budget Implementation Plan. The two afore-mentioned documents have been adopted as the working documents of Winnie Madikizela-Mandela Local Municipality and therefore, shall be the basis of performance assessment.

2. STRATEGIC OBJECTIVE

The Senior Manager: Development Planning has the overall responsibility of ensuring that she shall be, subject to the policy directions of the Municipality, responsible and accountable for administratively being in charge of the Development Planning department, performing such as local economic development, town planning and land use, and any other functions as may be delegated to her by the Municipal Manager.

In addition to the above, she shall be responsible for ensuring that the municipality has and maintains -

- Management of Development Planning department in accordance with applicable (i) legislation and ensuring the development and the implementation of policies and plans; and
- Ensuring compliance with the reporting processes as required in different (ii) legislation and municipal policies.
- (iii) Ensuring proper town and regional planning is implemented in a scientific way, conform to standards and delivered with optimum quality.

PERFORMANCE BONUS & ANNUAL SALARY ADJUSTMENT 3.

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If the Senior Manager: Development Planning achieves outstanding performance, she shall qualify for the annual performance bonus in accordance with clause 6 of the contract of employment, as amended, entered into between the Municipal Manager and the Senior Manager on 01 June 2023, as well as the results of the performance evaluation agreed to in the contract. The acceptability of the level of her performance or otherwise shall be determined and declared by the performance evaluation team in accordance with the provision of the agreement, following the receipt of a report on the Senior Manager: Development Planning achievement or otherwise of the KPIs as reflected in clause 4 of the contract.

Annexure A as attached has listed Key Performance Areas (KPAs) and Core Competency Requirements (CCRs) that are worth 100 points in total. Each KPA and CCR consists of Key Performance Indicators that have different weightings; which weightings are then converted by the adopted rating calculator into the final weightings; which final weightings are to be assessed. The achievement of above 160 percent shall be regarded as 100% cash bonus warranting, above 130 percent to 160 percent, as average and warranting a proportional percentage of performance bonus, above 80 percent to 130 percent shall warrant some form of in-kind recognition, and below 50 percent, shall require the employer to effect remedial measures that may include an incapacity disciplinary enquiry.

A performance bonus for outstanding performance or an in-kind recognition of effective performance shall only be affected after,

- I. The Annual Report for the financial year under review has been tabled and adopted by the Municipal Council;
- 11. An evaluation of performance in accordance with the provisions of regulation 23, and the contract; and
- Approval of such evaluation by the Municipal Council as a reward for outstanding III. performance or effective performance.

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The increment for 2024/2025 shall be based on the provisions of the Local Government: Municipal Performance Regulations for Municipal Managers directly accountable to Municipal Managers, 2006. The employer shall grant an annual salary adjustment linked to a cost-ofliving adjustment based on market indicators, which is not performance based.

4. **EVALUATING PERFORMANCE**

The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

The annual performance appraisal will involve:

- Assessment of the achievement of results as outlined in the performance plan; 1.
- Assessing the extent to which the specified standards or KPIs have been met with due 11. regard to ad-hoc tasks that had to be performed under the KPAs and CCRs.

The criteria upon which the performance of the employee shall be assessed consists of two components, both of which shall be contained in the performance plan: -

- The employee must be assessed against both components, with a weighting of 80:20 ١, allocated to the KPAs and the CCRs respectively;
- Each area of assessment will be weighted and will contribute a specific part to the total 11. score.

A five-point rating scale to be used for both KPAs and CCRs, is as depicted hereunder:

Level	Terminology	Description	Rat	ing			
			1	2	3	4	5

28. Page 6

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5	Outstanding Performance	Performance far exceeds the standard expected of an employee at the level. The key appraisal indicates that the employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained the in all areas of responsibility throughout the year.			
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.			
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.			
	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.			
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite			4

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The performance bonus payment shall be categorized into two bands with multiple ranges per band.

The first performance bonus (cash rewards) payment band ranges between 5% and 9% of the allinclusive remuneration package, as follows:

- Ι. A score of above 130% to 136%, to qualify for a 5% bonus;
- 11. A score of above 136% to 142%, to qualify for a 7% bonus;
- A score of above 142% to 149%, to qualify for a 9% bonus. Ш.

The second performance bonus (cash rewards) payment band ranges between 10% and 14% of the all-inclusive remuneration package, as follows:

- A score of 150% to 155%, to qualify for a 10% bonus; Ι.
- A score of above 155% to 160%, to qualify for a 13% bonus; 11.
- A score of above 160%, to qualify for a 14% bonus. III.

A performance bonus may not be paid on a pro-rata basis as the bonus is paid annually after complying with the legal requirements captured in the contract and the applicable laws.

The performance achievement ranging from 80% to 130% shall be regarded as fully effective and therefore warranting the employer to acknowledge and or recognize the employee, whichever is necessary. The category of performance acknowledgement and recognition is a non-financial rewards system. It will apply as follows:

- A score of 80% to 100%, to receive a letter of acknowledgement and recognition issued by İ. the Municipal Manager;
- A score of above 100% to 120%, to receive a recognition certificate from the Mayor; ii.
- A score of above 120% to 130%, to receive an academic/skills development programme grant iii. to a maximum of R20 000.00 only; there to be paid directly to a learning institution of choice. The selected programme must be linked to the personal development plan (Annexure B).

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A level of performance achievement of below 50% shall warrant the employer to execute corrective measures that may include disciplinary measures due to incapacity.

5. **DEVELOPMENTAL REQUIREMENTS**

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure "B".

CONSEQUENCE OF SUBSTANDARD PERFORMANCE 6.

Where the employer, at any time during the Senior Manager: Development Planning' employment, is not satisfied with the Senior Manager's performance with respect to any matter dealt with in the Agreement, the employer will give notice to the Senior Manager: Development Planning to attend a monitoring and review meeting.

The Senior Manager will have the opportunity at the meeting to satisfy the Municipal Manager or the monitoring and evaluation team of the measures being taken to ensure that her performance becomes satisfactory and any program, including any dates, for implementing these measures.

7. **RULING LANGUAGE**

The contract is made out in the English language, which shall be the ruling language. All correspondence between the parties to the contract and all reports and documents pertaining to the contract shall be in English language.

8. TERM OF CONTRACT

N. Mafumbatha 2024/25 Performance Agreement

The contract shall be deemed to have been entered into on the 1st of July 2024 and will expire on the 30th of June 2025. The parties will conclude a new performance agreement that

28. Page 9 6. BH 6. M.

replaces the Agreement by not later than 31st July 2024. The Agreement will terminate on the termination of the Senior Manager: Development Planning' contract of employment for any reason.

9. LIMITATIONS OF THE CONTRACT

The contract is an agreement between the employer and the Senior Manager about the expected performance of the latter during the specified term. The contract is subject to the employment contract which the Senior Manager entered into on accepting her position and to South African legislation. In the case of any ambiguity, the employment contract shall prevail over the performance contract. Nothing contained in the Agreement in any way limits the right of the employer to terminate the Senior Manager's contract of employment with or without notice for any other breach by the Senior Manager of her obligations to the Municipality or for any other valid reason in law.

10. MONITORING AND EVALUATION

The monitoring and performance reviews for each quarter as determined in the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers 2006, shall be comprised of the Municipal Manager, and their brief will be to assess the performance of the Senior Manager: Development Planning line with the performance requirements as outlined in Annexure A of the contract. Despite the in-year reviews, the employer shall establish an assessment team to conduct an annual performance review; the team shall be composed as follows:

- ١. Municipal Manager,
- 11. Chairperson of the Audit Committee,
- 111, A member of the Executive Committee, and
- IV. Municipal Manager from another municipality.

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The Senior Manager: Corporate Services shall provide secretariat services to the assessment team referred to above.

11. **DISPUTE RESOLUTION**

In case of disputes, which cannot be resolved through negotiations and mediation, the

employee has a right to refer the case to the Mayor who must settle the case within thirty (30)

days of receipt of a formal written dispute. The decision of the Mayor shall be deemed final

and binding on both parties.

12. JURISDICTION

Regardless of the place of execution, performance or domicile of the parties, the contract and

all modifications and amendments hereof shall be governed by and construed under and in

accordance with the laws of the Republic of South Africa.

13. WHOLE AGREEMENT

The parties to the contract agree that the contract constitutes the whole agreement and

arrangement for the performance of the Senior Manager: Development Planning with effect

from 01 July 2024.

No agreement, varying, adding to, deleting from or canceling the contract, shall be effective

unless reduced to writing and signed by both parties. The following annexures and

appendices attached to the contract will have the same force and effect as if they were written

in the section of the contract:

25. Page 11 BH L. M

ANNEXURE A: PERFORMANCE PLAN

ANNEXURE B: PERSONAL DEVELOPMENT PLAN

APPENDIX 1: COMMITMENT OF MANAGEMENT TEAM

APPENDIX 2: OBLIGATIONS OF THE EMPLOYER

SIGNED at Mbizana on this -25th day of July 2024

SENIOR MANAGER: DEVELOPMENT PLANNING

Signature

Name Printed: Nobahle Mafumbatha

WITNESSES

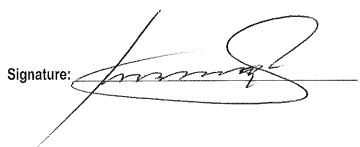
Name Printed: Zamabhengu Shange

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Name Printed: Bonginkosi Hlangabezo

FOR AND ON BEHALF OF WINNIE MADIKIZELA-MANDELA LOCAL MUNICIPALITY

MUNICIPAL MANAGER



Name Printed: Luvuyo Mahlaka

WITNESSES

1. Signature: Name Printed: Nwabisa Jokweni

2. Signature: Name Printed: Babalwa Madikizela

ANNEXURE "A"

PERFORMANCE PLAN

14. KEY PERFORMANCE AREAS (KPAS) FOR 2024/25

14.1 BASIC SERVICE DELIVERY

		RATING		TARGETS				MEANS
OBJECTIVES	WEIGH	ATOR WEIGHTI	KPI's	TIME	QUALITY	QUANTIT Y	FINANCIAL IMPLICATIO NS	VERIFICATI
14.1.1 To		10	Number of kms of 30	30 June		Constructe	X	Monthly
constr			access road 2025	2025	Constructi	d 48,9kms	55686491,4	Progress
and			constructed.		on of	of access		Report,
maintain					2.2km	roads by		Practical
roads					Mhlabomn	end June		Completion
and					yama Via	2025		Certificate
related					Makhalwe			
storm					ni to			
water					Plangeni			
					Access			
					Road with			Name of the last
					bridge			

													4															
	Constructi	of	12.6km	ıvuna		neleni		Ndayingan	Access	77		structi	of		asweni	SS	7	(Design)		structi	of 5km	ny side	SSS	70		Constructi	of	ш
2.	Cons	no	12.6k	Mtam	Q	Mabh	Via	Nday	a	Road	<u>ن</u>	Cons	uo	4.2kr	Mkha	Acce	Road	(Desi	4	Cons	o uo	Sunn	Acce	Roac	ည်	Cons	no	6.5km
	73																											
																				×						1		

Nyaniswen	Access	- O		structi	of 3km	to	Somgungd	to	/anyan	Access	7	sign)		structi	of		avini	ess	d with	өб		structi	of		hanyo	ess	ַק	(Design)
Nyar		Road	9	Con	o uo	116	Som	ח	Khw	<u>a</u>	Road	seQ)	7.	Con	no	3.1k	elpN	Acce	Roa	bridg	∞	Con	no	2.4k	Luk	Acce	Road	(Des

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் ஏ	Constructi	on of 3km	Khutshi to	Voting	Station	Access	Road	10.	Constructi	on of	3.6km	Cabane	Crestu	Access	Road	7-	Constructi	on of	4.1km	Mbuthweni	to	Nokhatshil	e Access	Road with	bridge	12.	Constructi	on of

N. Mafumbatha 2024/25 Performance Agreement

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N. Mafumbatha 2024/25 Performance Agreement

	8 Awareness campaigns report & 8 attendance registers
	R 358596
	Conducted 8 indigent awareness campaigns by June 2025
2.2KM Mqonjwan a to Greenvile AR with bridge 13. Constructi on of 6.6km Thaleni Access Road and Bridge	June Conduct 8 Indigent awareness campaigns
	52
	Number of indigent 30 awareness campaigns conducted
	10
	14.1. To ensure provision of poor househol ds in order to receive basic services by June 2027

Page 19

14.2 LOCAL ECONOMIC DEVELOPMENT & SPATIAL PLANNING

		RATING		TARGETS				MEANS OF
OBJECTIVES	WEIGH	ATOR WEIGHTI	KPI's	TIME	QUALITY	QUANTIT Y	FINANCIAL IMPLICATIO NS	
14.2.2 To develop a credible valuation roll by June 2027		10	Number of general 30 Valuation Rolls 2025 Developed	52	June Developm ent of General Valuation Roll	1 Developed General Valuation Roll by June 2025	R 1500000	Inception Report, Attendance Register, Draft General Valuation Roll and General

N. Mafumbatha 2024/25 Performance Agreement

S. Mafumbatha 2024/25 Performance Agreement

S. M. Mafumbatha 2024/25 Performance Agreement

Updated building plan register and 12 route inspection register	Attendance registers and training reports
~	R1344 931.64
1 Updated register on installation of sign boards by June 2025	30 Capacitate d SMMEs by June 2025
June Monitoring Installation of Sign Boards	Capacitate SMMEs
June	June
30 2025	30 2025
Number of Updated 30 register on 20% installation of sign boards	Number of SMME's capacitated
rv	10
ensure complian ce with South African Manual for Outdoor Advertisi ng Control by June	14.2.4. To promote enterpris e develop ment to contribut e 10% by June 2027

Page 21

14.3 MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION

		RATING		TARGETS				SN A H
OBJECTIVES	WEIGH	ATOR WEIGHTI NG %	KPľs	TIME	QUALITY	QUANTIT Y	FINANCIAL IMPLICATIO NS	VERIFICATI
implement and sustain a functional and effective Performance Management System (PMS) by June 2027		ro.	Number of Performance assessments conducted for employees below senior managers	30 June 2025	Conductin g Annual and Midyear performan ce assessme nts for employees below senior manageme nt	1 Annual performan ce assessme nt and 1 Mid-year performan ce assessme nt conducted to employees below senior	·	Assessment Report and attendance register
						manageme		

N. Mafumbatha 2024/25 Performance Agreement

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N. Mafumbatha 2024/25 Performance Agreement

14.4 MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

	WFIGH	RATING		ТАБ	TARGETS				II ON O
OBJECTIVES	DNIT DNIT	ATOR WEIGHTI NG %	KPľs	TIME	Ш	QUALITY	QUANTIT Y	FINANCIAL IMPLICATIO NS	VERIFICATI
achieve at least 95% collection of all debt by June 2027		10	% of consumer accounts data updated on municipal billing system.	sumer 30 data 2025 on billing	June	Implement ation of Data cleansing on consumer debtors.	100% of consumer accounts data updated on municipal billing system by June 2025	ů.	01 Consumer Master file extract report with complete consumer contact and personal information from municipal billing system.
14.4.2 To achieve a clean audit by June 2027		10	Number of monthly reviewed conditional grants, creditors, monthly retention and monthly vat reconciliation	monthly 30 aditional 2025 editors, etention ly vat	June	Monthly reviewal of conditional grants, creditors, retention and vat	12 monthly reviewed Conditional grants, 12 monthly creditors, 12 monthly 12 monthly	<u>۲</u>	12 Signed monthly Conditional grants, 12 monthly creditors, 12 monthly creditors, 12 monthly

	WEGH	RATING		TARGETS				TO SINGE
OBJECTIVES	TING	ATOR WEIGHTI NG %	KPI's	TIME	QUALITY	QUANTIT Y	FINANCIAL IMPLICATIO NS	VERIFICATI
					iliati the g of			retention and 12 monthly vat reconciliation s
					each month	ons by June 2025		

N. Mafumbatha 2024/25 Performance Agreement

R. Mafumbatha 2024/25 Performance Agreement

14.5 GOOD GOVERNANCE AND PUBLIC PARTICIPATION

		RATING		TARGETS				
OBJECTIVES	TING	ATOR WEIGHTI NG %	KPI's	TIME	QUALITY	QUANTIT Y	FINANCIAL IMPLICATIO NS	Q .
14.5.1 To ensure development of credible (accredited by MEC, NT) IDP reviews- aligned with PMS & Budget by June 2027 Achieved through IDP process plan by June 2027		ro.	2024/25 IDP review adopted by Council	30 June 2025	Developm ent of an IDP and 4 annual reviews adopted by the Council	2025/26 IDP review adopted by Council by end June 2025	R 1336848	Council resolution on adoption of IDP Process Plan for 2025/26 review. Mayoral Imbizo Comments & attendance registers. Council resolution on adoption of draft IDP review for 2025/ 2026.
								resolution on

Adoption of final IDP review for	5 Number of risk 30 June Developm 2 Risk N/A Final Risk	Risk nt Reports Manageme developed,		manageme conducted nt by 30 June
		Management to acceptable	level by June 2027	

Page 27

15.CORE COMPETENCIES REQUIREMENTS (CCRs)

SELECTED CORE COMPETENCIES REQUIREMENTS

2) People Management and Empowerment 1) Financial Management

(Objective 15.2)

(Objective 15.1)

(Objective 15.3)

3) Client Orientation and Customer Focus

4) Change Management

(Objective 15.4)

5) Sunniv Chain Management

(Objective 15.4)

MEANS OF VERIFICATI

QUANTIT

Z O

QUALITY

TIME

KPľs

TARGETS

/Proposal

proposal or partnership

Business Plans

Approval of

Implemen

30 June 2025

Business

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Number

proposal developed

financial

tation

	RATING CALCULAT OR WEIGHTING %	25%
o) Supply Chalit Mariagerneni	WEIGHTIN	
euo (iddns) (c	OBJECTIVES	15.1 To promote culture of seeking funding for our community developme nt by June

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N. Mafumbatha 2024/25

		RATING CALCIII AT		TARGETS			MEANS OF
OBJECTIVES	W E E	OR WEIGHTING	KPI's	TIME	QUALITY	QUANTIT Y	
implement and sustain a functional and effective Performance Management System (PMS) by June 2027		15%	Number of Performance assessments conducted for employees below senior managers	30 June 2025	Conducti ng Annual and Mid- year performa nce assessm ents for employee s below senior manage	1 Annual performan ce assessme nt and 1 Mid-year performan ce assessme nt conducted by June 2025.	Assessment Report and attendance register
15.3 To conduct awareness and workshop through stakeholder participation by June 2027			Number of Sector Stakeholders engaged.	30 June 2025	Improved stakehold er participati on and number of role players	2025/26 stakeholde r's participatio n in different sectors IDP review	Attendance Register

	H	RATING CALCIII AT		TARGETS	8.		MEANS OF
OBJECTIVES	W E G	OR OR WEIGHTING	KPI's	TIME	QUALITY	QUANTIT Y	<
					that partake in our council program mes	adopted by Council by end June 2025	
15.4 To allow staff to attend their professional bodies gatherings by June 2027	e)	25%	Number of events attended and workers capacitated	30 June 2025	Capacitat e staff in their fields of work.	Capacitate emplòyees June 2025	Attendance registers and training reports
15.5 To introduce Supply Chain Management days by June 2027		25%	Number of SCM Days conducted	30 June 2025	Conduct two SCM days for Business Communi ty.	Number of Business Communit y attendees by June 2025	Attendance Register Presentations report.
Total							

NB: All performance requirements have a deadline of 30 June 2025 unless stated otherwise in the requirements

N. Mafumbatha 2024/25 Performance Agreement

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Description:

Page 20

ANNEXURE "B"

PERSONAL DEVELOPMENT PLAN

Nobahle Mafumbatha NAME: Senior Manager: Development Planning JOB TITLE:

Winnie Madikizela-Mandela Local Municipality **EMPLOYER:**

FINANCIAL YEAR: 2024/25

Competency area to be addressed	to be Proposed actions	Responsibility	Time-frame	Expected outcome
1. Strategic leadership and management.	Receive the appropriate knowledge and training and thereafter be assessed by an Assessor accredited by the Local Government Sector Education Training Authority (LGSETA) in	Manager: Services Municipal	By 30/06/2025	Achieving the minimum competency requirements, as prescribed in the Municipal Regulations on Minimum Competency

		terms of the SAQA guidelines and NQF registered unit standards and criteria. Leadership course in Local Government.			Levels, issued in terms of the MFMA, No. 56 of 2003.
2. Strategic management.	financial	Receive the appropriate Senior knowledge and training and Corporate thereafter be assessed by an and Assessor accredited by the Local Manager Government Sector Education Training Authority (LGSETA) in terms of the SAQA guidelines and NQF registered unit standards and criteria. Financial Management	or Manager: orate Services Municipal iger	By 30/06/2025	Achieving the minimum competency requirements, as prescribed in the Municipal Regulations on Minimum Competency Levels, issued in terms of the MFMA, No. 56 of 2003.

APPENDIX 1

Commitment of Management Team reporting directly to the Senior Manager

We, B. Hlangabezo (Manager: LED) and Z. Shange (Manager Planning & Land Use) hereby make the commitment to support the Senior Manager, N Mafumbatha, to achieve targets as set in the performance contract between her and the employer. As support managers, we understand that her targets are impossible to achieve without our full support and co-operation. We, therefore, accept both our individual and collective responsibilities towards the attainment of the set targets.

1. Signed by

2. Signed by

APPENDIX 2

1. OBLIGATIONS OF THE EMPLOYER (KEY ASSUMPTIONS)

1.1 Office Accommodation

During the full period of the performance agreement the employer shall provide adequate office accommodation for the Senior Manager. The occupational cost including the attendant ground rent obligations will be borne by the Employer.

1.2 Personnel

The employer shall be required to hire managers reporting directly to the Senior Manager: Development Planning.

1.3 Facilities and Equipment

1.3.1 During the full period of the performance contract, the employer shall avail to the Senior Manager all existing facilities and equipment which she will need in executing her duties.

1.4 Other provisions

1.4.1 Approvals

The Employer shall make a decision/comment on items submitted for approval/comment within two (2) week of receipt of the items.

1.4.2 Tasks to the Employer

The employer undertakes to execute all crucial activities that fall under her responsibility as required by the contract order not to derail the continuity of department operations. If there is failure on the employer's part and the Senior Manager feels that the attainment of targets of the contract is at stake, the two parties will meet and agree on the way forward.

1.4.3 Substitution of the Senior Manager

The employer reserves the right to take appropriate action to replace the Senior Manager: Development Planning as per employment contract of the Senior Manager.

2 OBLIGATIONS OF THESENIOR MANAGER

2.1 Conditions of service

- 2.1.1 The Senior Manager shall be the head of the Development Planning Department, subject to the conditions of service as stipulated by the employer. The conditions of service of the Senior Manager shall include but not be restricted to:
- 2.1.2 Setting of specific targets for managers reporting to her.
- 2.1.3 Advise Municipal Manager on all matters including progress made in the implementation of the SDBIP.
- 2.1.4 Setting and monitoring of performance indicators for the Department and execute corrective measures as and when necessary.
- 2.1.5 Ensuring that the departmental assets are in a good working condition.

Performance Agreement: Senior Manager: Ms N Mafumbatha

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- 2.1.6 Provision of high-quality service within the department in a cost-effective manner within agreed time frames.
- 2.1.7 Completing and submitting performance reports for the Department, to the Municipal Manager on a quarterly basis for information purposes.
- 2.1.8 Assessing performance reports for departmental staff where necessary.
- 2.1.9 Preparation of the departmental annual budget and once approved, adhering to it.
- 2.1.10 Implementing strategies to improve the morale of staff.
- 2.1.11 Attending meetings and other occasions on behalf of the department and the municipality.
- 2.1.12 The Senior Manager shall ensure that her staff has access to and is well informed about the disciplinary procedure of the municipality.
- 2.1.13 Making recommendations to the Municipal Manager to hire staff in the Department as the need arises.
- 2.1.14 Determining the optimum staff level necessary for the accomplishment of targets and advising the employer on reduction or increase of staff in the department. Staff restructuring or reduction will utilize the existing municipal 'staff pool' as will be mutually agreed between the employer and the Senior Manager in fulfillment of the current staff reduction policy. If such staff is to be laid off due to the staff reduction policy, the cost of severance and other terminal benefits shall be borne by the employer as required by the Labour Laws of RSA.
- 2.1.15 Carrying out all the necessary departmental staff training as shall be mutually agreed with the employer.

2.2 Standard of Service

- 2.2.1 The Senior Manager shall exercise all her skills, reasonable care, responsibility and diligence in discharge of her duties under the contract. The Senior Manager Officer shall do so with sound professional conduct in accordance with generally accepted standards.
- 2.2.2 Nothing in the Agreement diminishes the obligations, duties or accountabilities of the Senior Manager in terms of her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

2.3 Supervision of Personnel in the Municipality

The Senior Manager undertakes to supervise personnel in her department. If she is dissatisfied with performance of any staff, provisions of the relevant internal policy and legislative framework of RSA shall apply.

2.4 Targets and Milestones

- 2.4.1 The Senior Manager shall do all in her power to achieve the targets and milestones indicated in the municipal IDP and Performance Management System.
- 2.4.2 The Senior Manager undertakes to achieve the parent targets, which shall be directly related to the expected improvement in the level of services and therefore

improvement in the quality of life within the municipality. The are those defined performance as parent targets requirements in Section 14 of the contract.

2.5 Reporting

- 2.5.1 The Senior Manager shall submit detailed quarterly reports on the operations of the Department to the employer. The reports shall include details of achievement of targets and milestones for that quarter for information purposes. The quarterly report should reach the employer within one month after the quarter in question has lapsed.
- 2.5.2 The Senior Manager also undertakes to submit any other report/s as required by the employer.

2.6 Expenditure

The Senior Manager shall be responsible for the implementation of the approved operational and capital budget of the Development Planning Department.

2.7 Maintenance of Assets (fixed and movable) in the Municipality

The Senior Manager shall assist the Municipal Manager in the maintenance of assets in the department with the Municipal Manager having no authority to enter into service contracts with service providers to carry out such maintenance.

2.8 Purchases

5 Performance Agreement: Senior Manager: Ms N Mafumbatha

2.8.1 The Senior Manager undertakes to utilize the most recently approved Municipal Supply Chain Management Policy (SCM) to handle all procurement within the municipality, according to the provisions of the contract. No procurement shall be allowed to proceed outside of the approved SCM policy.

2.9 Financial Procedures

- 2.9.1 Financial year shall commence on the 1st of July and end on the 30th of June each year; such period defined as the financial year shall be used for purposes of budgets, expenditures, cash flows and other operational requirements.
- 2.9.2 The employer reserves the right to ensure that finances are operated in accordance with the government's financial regulations and can utilize the services of an Auditor in the regard.
- 2.9.3 The Senior Manager must ensure strict adherence of all approved municipal financial policies, including issues of cost effectiveness, cost efficiency and over expenditure.

2.10 Budget

2.10.1 During the budget process the Senior Manager shall make the necessary submissions to the Budget Office, reflecting the projected financial needs of her department for the following financial year.

2.10.2 The approval of the departmental budget shall constitute the authority to the Senior Manager to incur expenditure accordingly and in line with the performance targets indicated in the performance contract.

2.11 Liability

The Senior Manager shall be responsible towards the municipality for the performance of services in accordance with the provisions of the contract, subjects the following limitation:

2.11.1 The Senior Manager shall not be liable for any damage or injury caused by or arising out of the act, neglect, default or omission, of any personnel in her department in the course of duty or anybody subcontracted by the municipality.

3. OTHER PROVISIONS

3.1 Unforeseen conditions

There may be some unforeseen conditions necessary for the success of the performance contract. If either party discovers such circumstances, during the course of operation of the performance contract, the matter shall be brought to the attention of the other, in writing. A meeting, whose timing shall be mutually agreed upon, shall then be convened to discuss the outstanding issues. The minutes of such a meeting shall form an addendum to the contract.