### MBIZANA LOCAL MUNICIPALITY



PERFORMANCE AGREEMENT: 2020/21

Entered into by and between

**MBIZANA LOCAL MUNICIPALITY** 

("the Employer")

Represented by the Municipal Manager: Mr. L. Mahlaka

Duly authorized by the Council

AND

Ms. N MAFUMBATHA

["the Employee"]

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### **ACRONYMS**

SDBIP - Service Delivery and Budget Implementation Plan

BEE - Black Economic Empowerment

MM - Municipal Manager

**EXCO** - Executive Committee

SM - Senior Manager

**HoD** - Head of Department

IDP - Integrated Development Plan

LED - Local Economic Development

MFMA - Municipal Finance Management Act, No. 56 of 2003

**KPA** - Key Performance Area

**KPI** - Key Performance Indicators

**CCR** - Core Competency Requirements

RSA - Republic of South Africa

SCM - Supply Chain Management

NEDLAC - National Economic Development and Labour Council

PDP - Personal Development Plan

PA - Performance Agreement

PP - Performance Plan

OPMS - Organizational Performance Management System

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### **DEFINITIONS**

Ruling Language -Refers to the language parties to the contract choose to use as a medium for formal communication between themselves.

Financial Year-Refers to the 12 month period which the organization determines as its budget year.

### **GENERAL PROVISIONS**

### 1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Senior Manager: Development Planning for a period of four (5) years, ending on 30 March 2023, in terms of section 57(1) (a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act").
- 1.2 Section 57(1) (b) of the Municipal Systems Act, read with the contract of employment concluded between the parties, requires the parties to conclude an annual performance agreement. That the parties hereby agree to have the contract developed in terms of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Senior Manager: Development Planning reporting to the Municipal Manager representing the municipality, to a set of actions that will secure local government policy goals.

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1.4 The performance contract is between Nobahle Mafumbatha, the Senior Manager: Development Planning, and Luvuyo Mahlaka, the Municipal Manager. It is for the 2020/2021 financial year only. The expected performance reflected in the contract is based on the Integrated Development Plan 2020/21, and the 2020/2021 Service Delivery and Budget Implementation Plan. The two afore-mentioned documents have been adopted as the working documents of Mbizana Local Municipality and therefore, shall be the basis of performance assessment.

### 2. STRATEGIC OBJECTIVE

The Senior Manager: Development Planning has the overall responsibility of ensuring that she shall be, subject to the policy directions of the Municipality, responsible and accountable for administratively being in charge of the Development Planning department, performing such as local economic development, town planning and land use, and any other functions as may be delegated to her by the Municipal Manager.

In addition to the above, she shall be responsible for ensuring that the municipality has and maintains -

- (i) Management of Development Planning department in accordance with applicable legislation and ensuring the development and the implementation of policies and plans; and
- (ii) Ensuring compliance with the reporting processes as required in different legislation and municipal policies.
- Ensuring proper town and regional planning is implemented in a scientific way, (iii) conform to standards and delivered with optimum quality.

3. PERFORMANCE BONUS & ANNUAL SALARY ADJUSTMENT

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If the Senior Manager: Development Planning achieves outstanding performance, she shall qualify for the annual performance bonus in accordance with clause 6 of the contract of employment, as amended, entered into between the Municipal Manager and the Senior Manager on 01 March 2018, as well as the results of the performance evaluation agreed to in the contract. The acceptability of the level of her performance or otherwise shall be determined and declared by the performance evaluation team in accordance with the provision of the agreement, following the receipt of a report on the Senior Manager: Development Planning achievement or otherwise of the KPIs as reflected in clause 4 of the contract.

Annexure A as attached has listed Key Performance Areas (KPAs) and Core Competency Requirements (CCRs) that are worth 100 points in total. Each KPA and CCR consists of Key Performance Indicators that have different weightings; which weightings are then converted by the adopted rating calculator into the final weightings; which final weightings are to be assessed. The achievement of above 160 percent shall be regarded as 100% cash bonus warranting, above 130 percent to 160 percent, as average and warranting a proportional percentage of performance bonus, above 80 percent to 130 percent shall warrant some form of in-kind recognition, and below 50 percent, shall require the employer to effect remedial measures that may include an incapacity disciplinary enquiry.

A performance bonus for outstanding performance or an in-kind recognition of effective performance shall only be effected after.

- 1. The Annual Report for the financial year under review has been tabled and adopted by the Municipal Council;
- 11. An evaluation of performance in accordance with the provisions of regulation 23, and the contract: and
- Ш. Approval of such evaluation by the Municipal Council as a reward for outstanding performance or effective performance.

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The increment for 2020/2021 shall be based on the provisions of the Local Government: Municipal Performance Regulations for Municipal Managers directly accountable to Municipal Managers, 2006. The employer shall grant an annual salary adjustment linked to a cost-of-living adjustment based on market indicators, which is not performance based.

### 4. EVALUATING PERFORMANCE

The evaluation of the employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

The annual performance appraisal will involve:

- I. Assessment of the achievement of results as outlined in the performance plan;
- II. Assessing the extent to which the specified standards or KPIs have been met with due regard to ad-hoc tasks that had to be performed under the KPAs and CCRs.

The criteria upon which the performance of the employee shall be assessed consists of two components, both of which shall be contained in the performance plan:-

- I. The employee must be assessed against both components, with a weighting of 80:20 allocated to the KPAs and the CCRs respectively;
- II. Each area of assessment will be weighted and will contribute a specific part to the total score.

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Level	Terminology	Description	Rat	ing			
			1	2	3	4	5
5	Outstanding Performance	Performance far exceeds the standard expected of an employee at the level. The key appraisal indicates that the employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained the in all areas of responsibility throughout the year.		- Average of the second	(00000)		a a a complete de la
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					Political Control of C
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.			Approximate Approx		
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as					

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specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	l f	
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The performance bonus payment shall be categorized into two bands with multiple ranges per band.

The first performance bonus (cash rewards) payment band ranges between 5% and 9% of the allinclusive remuneration package, as follows:

- I. A score of above 130% to 136%, to qualify for a 5% bonus:
- II. A score of above 136% to 142%, to qualify for a 7% bonus:
- 111. A score of above 142% to 149%, to qualify for a 9% bonus.

The second performance bonus (cash rewards) payment band ranges between 10% and 14% of the all-inclusive remuneration package, as follows:

- L A score of 150% to 155%, to qualify for a 10% bonus;
- 11. A score of above 155% to 160%, to qualify for a 13% bonus:
- 111. A score of above 160%, to qualify for a 14% bonus.

A performance bonus may not be paid on a pro-rata basis as the bonus is paid annually after complying with the legal requirements captured in the contract and the applicable laws.

The performance achievement ranging from 80% to 130% shall be regarded as fully effective and therefore warranting the employer to acknowledge and or recognize the employee, whichever is necessary. The category of performance acknowledgement and recognition is a non-financial rewards system. It will apply as follows:

ĺ. A score of 80% to 100%, to receive a letter of acknowledgement and recognition issued by the Municipal Manager;

ii. A score of above 100% to 120%, to receive a recognition certificate from the Mayor;

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iii. A score of above 120% to 130%, to receive an academic/skills development programme grant to a maximum of R20 000.00 only; there to be paid directly to a learning institution of choice. The selected programme must be linked to the personal development plan (Annexure B).

A level of performance achievement of below 50% shall warrant the employer to execute corrective measures that may include disciplinary measures due to incapacity.

### 5. **DEVELOPMENTAL REQUIREMENTS**

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure "B".

### 6. CONSEQUENCE OF SUBSTANDARD PERFORMANCE

Where the employer, at any time during the Senior Manager: Development Planning' employment, is not satisfied with the Senior Manager's performance with respect to any matter dealt with in the Agreement, the employer will give notice to the Senior Manager: Development Planning to attend a monitoring and review meeting.

The Senior Manager will have the opportunity at the meeting to satisfy the Municipal Manager or the monitoring and evaluation team of the measures being taken to ensure that her performance becomes satisfactory and any program, including any dates, for implementing these measures.

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### 7. RULING LANGUAGE

The contract is made out in the English language, which shall be the ruling language. All correspondence between the parties to the contract and all reports and documents pertaining to the contract shall be in English language.

### 8. TERM OF CONTRACT

The contract shall be deemed to have been entered into on the 1st of July 2020 and will expire on the 30th of June 2021. The parties will conclude a new performance agreement that replaces the Agreement by not later than 31st July 2021. The Agreement will terminate on the termination of the Senior Manager: Development Planning' contract of employment for any reason.

### 9. <u>LIMITATIONS OF THE CONTRACT</u>

The contract is an agreement between the employer and the Senior Manager about the expected performance of the latter during the specified term. The contract is subject to the employment contract which the Senior Manager entered into on accepting her position and to South African legislation. In the case of any ambiguity, the employment contract shall prevail over the performance contract. Nothing contained in the Agreement in any way limits the right of the employer to terminate the Senior Manager's contract of employment with or without notice for any other breach by the Senior Manager of her obligations to the Municipality or for any other valid reason in law.

10. MONITORING AND EVALUATION

P.L Z.N V.S. NM 10 B.H The monitoring and performance reviews for each quarter as determined in the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers 2006, shall be comprised of the Municipal Manager, and their brief will be to assess the performance of the Senior Manager: Development Planning in line with the performance requirements as outlined in Annexure A of the contract. Despite the in-year reviews, the employer shall establish an assessment team to conduct an annual performance review; the team shall be composed as follows:

- 1. Municipal Manager,
- II. Chairperson of the Audit Committee,
- III.A member of the Executive Committee, and
- IV. Municipal Manager from another municipality.

The Senior Manager: Corporate Services shall provide secretariat services to the assessment team referred to above.

### 11. **DISPUTE RESOLUTION**

In case of disputes, which cannot be resolved through negotiations and mediation, the employee has a right to refer the case to the Mayor who must settle the case within thirty (30) days of receipt of a formal written dispute. The decision of the Mayor shall be deemed final and binding on both parties.

### 12. JURISDICTION

Regardless of the place of execution, performance or domicile of the parties, the contract and all modifications and amendments hereof shall be governed by and construed under and in accordance with the laws of the Republic of South Africa.

13. WHOLE AGREEMENT

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### **WITNESSES**

- 1. Signature: Name Printed: Zininzi Ndzelu
- 2. Signature: Name Printed: Yandisa Stofile

### FOR AND ON BEHALF OF MBIZANA LOCAL MUNICIPALITY

### **MUNICIPAL MANAGER**

Signature:

Name Printed: Luvuyo Mahlaka

### **WITNESSES**

1. Signature: Name Printed: Majova Siphokazi

2. Signature: pp Annual Name Printed: Livi Noncedo

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### PERFORMANCE PLAN

## 14. KEY PERFORMANCE AREAS (KPAS) FOR 2020/21

## 14.1 BASIC SERVICE DELIVERY

1.5 N.M.					
R 27474966	ns 30 June 2021 Construction Constructed of 27kms Access Road by end June through MIG 2021 and 50 km maintenance.	Number of kms constructed from MIG and maintained through equitable share.	12,5%	10	14.1.1 To reduce access roads backlog by constructing 27 kms by end June 2021
FINANCIAL	TIME QUALITY QUANTITY	KPI's	TOR WEIGHTIN G %	WEIGHTI NG	OBJECTIVES
			RATING		

# 14.2 LOCAL ECONOMIC DEVELOPMENT & SPATIAL PLANNING

			A (11), (2), (1), (2), (2)						
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		eases							and disposal of council land by
•		municipal by land of means of	agreements			(			of well located state land
Signed L agreements	R 473 760,00	Disposal of available	Facilitation of lease	30 June 2021	lease	Signed agreements	12,5%	10	14.2.2 To facilitate acquisition
Notice		inspection							
Register and Contravention		notices and routine	routine inspection			***************************************			June 2021
Routine		register, contravention	register and conducting						National Building Regulations by
plan register,	100,00	building plan	building plan	00 00110 000		Register	à	c	
	B 00 168 00			20 lung 2024	1		G%	0	AA DA To Caretto
- F	INITEICATIONS	QUANTITY	QUALITY	TIME			WEIGHTIN	Ğ	
VEDIEIC ATION	FINANCIAL					KPI's	TOR	NO WEIGHT	OBJECTIVES
N N N N N N N N N N N N N N N N N N N							CALCULA		
				TARGETS			RATING		

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		14.2.4.	14.2.3
by 2022	developme nt to contribute 10% to the local economy	To promote enterprise	strengthen the agricultural sector by supporting local farmers
		∞ ်	α
		10	70 %
Business incubator implemented	3 Anchor Projects	Capacitated building conducted & Supported	Agricultural Plan  Agricultural Plan  Local Farmers supported
		A STATE OF THE STA	30 June 2021
Implementati on of BIGM Work plan	building for SMME's & Support 3 Anchor Projects	Conduct	Agricultural development plan review.  Plan review.  Facilitation of Agri-parks program and Implementati on of Farmers support
Facilitation of BIGM Annual work plan	Support 3 Anchor projects	Capacitate 10 SMME's &	Agricultural development plan.  Facilitation of Agri-Parks program & Implementati on of Farmers support program
		R 2 644 689,00	K 1 134 588,00
Terms of reference; Advert and Mentorship Report and Registers	Delivery Note	Attendance Register:	Approved Reviewed Agricultural plan Attendance Register & Delivery Note

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## 14.3 MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION

OBJECTIVES  14.3.1 To implement and sustain a functional and effective Performanc e Manageme nt System (PMS) by June 2021	and the state of t
NG NG	
TOR WEIGHTIN G % 12.5 %	RATING CALCULA
KPI's  Number of PMS agreements signed and work plans formulated for employees below senior managers	
<b>TIME</b> 30 June 2021	TARGETS
QUALITY QUANTITY  Signing of PMS performance agreements signed a work plans for employees below ser managers  June 2021	Terry to Associate the Laboratory to the Control of
QUANTITY  PMS  agreements signed and work plans formulated for employees below senior managers by June 2021.	
R189 000.00	
VERIFICATION  VERIFICATION  Signed Performance agreements & work plans, Assessment report	

# 14.4 MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

OBJECTIVES	WEIGHTI	RATING CALCULA TOR WEIGHTIN	KPI's	TARGETS	QUALITY		FINANCIAL	MEANS OF VERIFICATION
	0	G %						
	σ.	10%	Reduced Customer aueries 1000 % of	30 June 2021	90 % billing	Billing of 2136	Collected Revenue by	12 Month Billing Reports
100% for			$\circ$		es.	lmer		Vabous
all services			customer master			accounts for		
that are to			database.			Property		
be billed by						rates, refuse		
						and		
Ç G						electricity by June 2021,		
14.4.3 To achieve a	10	12.5%	Signed Audit report	30 June 2021	Manage the	Manage the	R5 043 803,90	Proof
clean audit						external audit		submission
					by the office	and ensure		AG,
					of the Auditor	audit	-	register,
					General to	readiness to		Action
					ensure	achieve		updated
					smooth	clean audit		Action Plan
					running	opinion as at		
						30 June 2021		
**************************************			1					

### 14.5 GOOD GOVERNANCE AND PUBLIC PARTICIPATION

	WEIGHTI	RATING		TARGETS				
OBJECTIVES	NG	TOR WEIGHTIN G %	KPl's	TIME	QUALITY	QUANTITY	FINANCIAL	MEANS OF VERIFICATION
14.5.1	To 8	10 %	Number of CDW	W 30 June 2021	Attendance	war room	R 154 800	War Room
strengthen a	and		Awareness			functionality		Functionality in
enhance public	<u>ੋ</u> ਂ		Campaign, Round	nd				ward 1, 23 and
participation			table meetings and	nd				29 and running
mechanism and	nd		monitoring of war	ar				programs.
strategies by June	ne		room functionality					
2021					***************************************			
Total	80	100%						

### 15. CORE COMPETENCIES REQUIREMENTS (CCRs) SELECTED CORE COMPETENCIES REQUIREMENTS

2) People Management and Empowerment 1) Financial Management (Objective 15.1)

(Objective 15.2)

4) Change Management

3) Client Orientation and Customer Focus

(Objective 15.3)

5) Supply Chain Management

(Objective 15.4)

(Objective 15.4)

OB.IECTIVES	WEIGHTING	RATING CALCULATOR	KDI'e	TARGETS	And the second s		MEANS OF
		WEIGHTING %		TIME	QUALITY	QUANTITY	VERIFICATION
15.1 To timely	Sī.	25%	Council resolutions adopting	30 June 2021	Compile at	3 Approved	Adjustment
produce			the budgets		least three	budgets by	budget / Draft
budgets in					budgets to		budget 21/22;
line with the					ρ P		Annroved 21/22
National					000		Tipol Dudget
Treasury					approved		=
guidelines					by council		and Council
and							resolutions
regulations							
15.2 To implement		15%	Number of PMS agreements	30 June 2021	55 PMS	55 PMS	55 Signed
and sustain a			signed and work plans		agreements	agreements	Performance
functional and			formulated for employees			signed and	agreements &
effective	ယ	***************************************	below senior managers and				work plane Mid
			number of Assessments		v.	<u></u>	WORK Plails, Mid-
Management System			ă.		tormulated	formulated	Year
(PMS) by June 2021					for	for	Assessment
			www.iii.iiii.		employees	employees	
						ン	Z.N. 20
						- \	مين مين ما

		· · · · · · · · · · · · · · · · · · ·
	15.3 To minimize customer care related complaints and create a customer friendly environment by June 2019	OBJECTIVES
	3	WEIGHTING
	15%	RATING CALCULATOR WEIGHTING %
0	Number of Customer programmes conducted	KPI's
	care	
	June 2021	TARGETS
O V	below senior managers, 1 Mid-Year Assessmen t by June 2021 Implement ation of Customer care policy	QUALITY
15	below senior managers, 1 Mid-Year Assessment by June 2021.  8 customer care programs conducted (2 customer care indaba, 2 awareness, 2 awareness, 2 customer care day and 4 Presidential hotline report) by June 2021	QUANTITY
NM NM 21	report  8 Attendance registers, Concept documents and Presidential hotline report	MEANS OF VERIFICATION
21	SWM	

1			1
Total	15.5 To accurately account for the value and location of all municipal assets by 30 June 2020	15.4 To ensure proper sitting of Council & council committees by June 2021	OBJECTIVES
20	4	SI	WEIGHTING
100	20%	25%	RATING CALCULATOR WEIGHTING %
	Asset Management unit with its own manager	Number of Council meetings and committees meetings and the Adoption of Council meeting schedule and its committee meetings	KPI's
	30 June 2021	30 June 2021	TARGETS TIME
	Establishm ent of the Asset Manageme nt unit	Adoption of Council meeting schedule and its committee meetings, coordinate Council meetings and conduct 36 council committees meetings	QUALITY
	Functional and Fully Fledged Asset Management Unit by June 2021	Adoption of Council meeting schedule and its committee meetings, 4 Council meetings convened and 36 council committees by June 2021	QUANTITY
	Approved Organizational Structure, Advert, Appointment letter	Adopted schedule of council meetings and its committees for 2020/2021 FY, Adverts for council meetings and registers for council and its committee meetings	MEANS OF VERIFICATION

**NB:** All performance requirements have a deadline of 30 June 2021 unless stated otherwise in the requirements.

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### ANNEXURE "B"

### PERSONAL DEVELOPMENT PLAN

NAME: JOB TITLE: Nobahle Mafumbatha

Senior Manager: Development Planning

FINANCIAL YEAR: EMPLOYER: 2020/21 MBIZANA LOCAL MUNICIPALITY

2. Strategic financial management.	1. Strategic leadership and management.	Competency area to be addressed
Receive the appropriate knowledge and Senior M training and thereafter be assessed by Corporate Service an Assessor accredited by the Local Municipal Manager Government Sector Education Training Authority (LGSETA) in terms of the	Receive the appropriate knowledge and training and thereafter be assessed by an Assessor accredited by the Local Government Sector Education Training Authority (LGSETA) in terms of the SAQA guidelines and NQF registered unit standards and criteria. Leadership course in Local Government.	Proposed actions
Senior Manager: Corporate Services and Municipal Manager	Senior Manager: Corporate Services and Municipal Manager	Responsibility
By 30/06/2021	By 30/06/2021	Time-frame
Achieving the minimum competency requirements, as prescribed in the Municipal Regulations on Minimum Competency Levels, issued in	Achieving the minimum competency requirements, as prescribed in the Municipal Regulations on Minimum Competency Levels, issued in terms of the MFMA, No. 56 of 2003.	Expected outcome

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SAQA guidelines and NQF registered unit standards and criteria. Financial Management

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terms of the MFMA, No. 56 of

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### **APPENDIX 1**

### Commitment of Management Team reporting directly to the Senior Manager

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We, B. Hlangabezo (Manager: LED) and Manager Planning & Land Use hereby make the commitment to support the Senior Manager, N Mafumbatha, to achieve targets as set in the performance contract between her and the employer. As support managers, we understand that her targets are impossible to achieve without our full support and co-operation. We, therefore, accept both our individual and collective responsibilities towards the attainment of the set targets.

1. Signed by

2. Signed by

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### **APPENDIX 2**

### 1. OBLIGATIONS OF THE EMPLOYER (KEY ASSUMPTIONS)

### 1.1 Office Accommodation

During the full period of the performance agreement the employer shall provide adequate office accommodation for the Senior Manager. The occupational cost including the attendant ground rent obligations will be borne by the Employer.

### 1.2 Personnel

The employer shall be required to hire managers reporting directly to the Senior Manager: Development Planning.

### 1.3 Facilities and Equipment

1.3.1 During the full period of the performance contract, the employer shall avail to the Senior Manager all existing facilities and equipment which she will need in executing her duties.

### 1.4 Other provisions

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### 1.4.1 Approvals

The Employer shall make a decision/comment on items submitted for approval/comment within two (2) week of receipt of the items.

### 1.4.2 Tasks to the Employer

The employer undertakes to execute all crucial activities that fall under her responsibility as required by the contract order not to derail the

Performance Agreement: Senior Manager: Ms N Mafumbatha

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continuity of department operations. If there is failure on the employer's part and the Senior Manager feels that the attainment of targets of the contract is at stake, the two parties will meet and agree on the way forward.

### 1.4.3 Substitution of the Senior Manager

The employer reserves the right to take appropriate action to replace the Senior Manager: Development Planning as per employment contract of the Senior Manager.

### **OBLIGATIONS OF THESENIOR MANAGER**

### 2.1 Conditions of service

- 2.1.1 The Senior Manager shall be the head of the Development Planning Department, subject to the conditions of service as stipulated by the employer. The conditions of service of the Senior Manager shall include but not be restricted to:
  - 2.1.1.1 Setting of specific targets for managers reporting to her.
  - 2.1.1.2 Advise Municipal Manager on all matters including progress made in the implementation of the SDBIP.
  - 2.1.1.3 Setting and monitoring of performance indicators for the Department and execute corrective measures as and when necessary.
  - 2.1.1.4 Ensuring that the departmental assets are in a good working condition.
  - 2.1.1.5 Provision of high quality service within the department in a cost effective manner within agreed time frames.

Performance Agreement: Senior Manager: Ms N Mafumbatha

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- 2.1.1.6 Completing and submitting performance reports for the Department, to the Municipal Manager on a quarterly basis for information purposes.
- 2.1.1.7 Assessing performance reports for departmental staff where necessary.
- 2.1.1.8 Preparation of the departmental annual budget and once approved, adhering to it.
- 2.1.1.9 Implementing strategies to improve the morale of staff.
- 2.1.1.10Attending meetings and other occasions on behalf of the department and the municipality.
- 2.1.2 The Senior Manager shall ensure that her staff has access to and is well informed about the disciplinary procedure of the municipality.
- 2.1.3 Making recommendations to the Municipal Manager to hire staff in the Department as the need arises.
- 2.1.4 Determining the optimum staff level necessary for the accomplishment of targets and advising the employer on reduction or increase of staff in the department. Staff restructuring or reduction will utilize the existing municipal 'staff pool' as will be mutually agreed between the employer and the Senior Manager in fulfillment of the current staff reduction policy. If such staff is to be laid off due to the staff reduction policy, the cost of severance and other terminal benefits shall be borne by the employer as required by the Labour Laws of RSA.
- 2.1.5 Carrying out all the necessary departmental staff training as shall be mutually agreed with the employer.

Performance Agreement: Senior Manager: Ms N Mafumbatha

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### 2.2 Standard of Service

- 2.2.1 The Senior Manager shall exercise all her skills, reasonable care, responsibility and diligence in discharge of her duties under the contract. The Senior Manager Officer shall do so with sound professional conduct in accordance with generally accepted standards.
- 2.2.2 Nothing in the Agreement diminishes the obligations, duties or accountabilities of the Senior Manager in terms of her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

### 2.3 Supervision of Personnel in the Municipality

The Senior Manager undertakes to supervise personnel in her department. If she is dissatisfied with performance of any staff, provisions of the relevant internal policy and legislative framework of RSA shall apply.

### 2.4 Targets and Milestones

- The Senior Manager shall do all in her power to achieve the targets and milestones indicated in the municipal IDP and Performance Management System.
- 2.4.2 The Senior Manager undertakes to achieve the parent targets, which shall be directly related to the expected improvement in the level of services and therefore improvement in the quality of life within the municipality. The parent targets are those defined as performance requirements in Section 14 of the contract.

Performance Agreement: Senior Manager: Ms N Mafumbatha

Sum P.L By

### 2.5 Reporting

- 2.5.1 The Senior Manager shall submit detailed quarterly reports on the operations of the Department to the employer. The reports shall include details of achievement of targets and milestones for that quarter for information purposes. The quarterly report should reach the employer within one month after the quarter in question has lapsed.
- 2.5.2 The Senior Manager also undertakes to submit any other report/s as required by the employer.

### 2.6 Expenditure

The Senior Manager shall be responsible for the implementation of the approved operational and capital budget of the Development Planning Department.

### 2.7 Maintenance of Assets (fixed and movable) in the Municipality

The Senior Manager shall assist the Municipal Manager in the maintenance of assets in the department with the Municipal Manager having no authority to enter into service contracts with service providers to carry out such maintenance.

### 2.8 Purchases

2.8.1 The Senior Manager undertakes to utilize the most recently approved Municipal Supply Chain Management Policy (SCM) to handle all procurement within the municipality, according to the provisions of the contract. No procurement shall be allowed to proceed outside of the approved SCM policy.

5 Performance Agreement: Senior Manager: Ms N Mafumbatha

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### 2.9 Financial Procedures

- 2.9.1 Financial year shall commence on the 1st of July and end on the 30th of June each year; such period defined as the financial year shall be used for purposes of budgets, expenditures, cash flows and other operational requirements.
- 2.9.2 The employer reserves the right to ensure that finances are operated in accordance with the government's financial regulations and can utilize the services of an Auditor in the regard.
- 2.9.3 The Senior Manager must ensure strict adherence of all approved municipal financial policies, including issues of cost effectiveness, cost efficiency and over expenditure.

### 2.10 Budget

- 2.10.1 During the budget process the Senior Manager shall make the necessary submissions to the Budget Office, reflecting the projected financial needs of her department for the following financial year.
- 2.10.2 The approval of the departmental budget shall constitute the authority to the Senior Manager to incur expenditure accordingly and in line with the performance targets indicated in the performance contract.

### 2.11 Liability

The Senior Manager shall be responsible towards the municipality for the performance of services in accordance with the provisions of the contract, subject to the following limitation:

Performance Agreement: Senior Manager: Ms N Mafumbatha

SAM P.L Y.S

2.11.1 The Senior Manager shall not be liable for any damage or injury caused by or arising out of the act, neglect, default or omission, of any personnel in her department in the course of duty or anybody subcontracted by the municipality.

### 3. OTHER PROVISIONS

### 3.1 Unforeseen conditions

There may be some unforeseen conditions necessary for the success of the performance contract. If either party discovers such circumstances, during the course of operation of the performance contract, the matter shall be brought to the attention of the other, in writing. A meeting, whose timing shall be mutually agreed upon, shall then be convened to discuss the outstanding issues. The minutes of such a meeting shall form an addendum to the contract.

Performance Agreement: Senior Manager: Ms N Mafumbatha

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